



We're door people.



5-Year Limited Warranty - Molded Interior Doors 2-Year Limited Warranty - Flush and Stile & Rail Interior Doors

Products Covered: CraftMaster Molded, Flush and Stile & Rail Interior Doors, which have been constructed to standard specifications including solid core, semi solid and hollow core constructions manufactured by CraftMaster Manufacturing, Inc. (CMI).

CMI warrants that the door will be free of manufacturing defects in material and workmanship for the following periods from date of original purchase: five (5) years for molded interior doors and two (2) years for flush and stile and rail interior doors. This warranty only applies to the original installation of the door.

Note: Field trimming of bifold and passage doors will void the warranty.

For CraftMaster stile and rail interior doors, normal characteristics of kiln dried wood include, but are not limited to, minor swelling and shrinking of parts made from wood, raised grain, minor pitch pockets, natural grain and color variations. Natural expansion and contraction of wood occurs with variations in climatic and atmospheric conditions such as humidity and temperature and is not a defect hereunder. Doors within the tolerances described below shall also not be deemed defective.

GENERAL PROVISIONS AND LIMITATIONS

If a defect occurs, CMI, at its discretion and maximum, will furnish a replacement door, repair the door or refund the original purchase price.

CMI WILL NOT PAY THE COSTS OF LABOR, INSTALLATION OR FINISHING FOR ANY REPLACEMENT DOOR

This warranty does not cover the following:

- Any defects in the coatings or field finishes on the door and accessories.
- Color variation or the appearance of high gloss on Pre-Finished molded interior doors.
- Natural variation in the color and texture of wood veneers.
- Doors larger than 3'0" x 8'0" or greater that warp.
- Doors over 7'0" in height installed with fewer than 4 hinges.
- Bow or misalignment in the frame of the jamb as hung.
- Normal wear and tear.
- Door damage or failure arising from improper use, handling installation, or lack of adequate care and maintenance.
- Door damage or failure arising from alteration or repair of doors altered by persons other than CMI representatives or authorized service agencies.
- Doors with face grooving into or through crossbands on wood veneers.
- Doors made with different materials on either side.
- Incompatibility of hardware with a particular door construction.
- Any non-standard specification doors.

To receive warranty service, claims must be made in writing to CMI during the warranty period and within 60 days of discovery of the defect. Claims should be mailed to:

CMI CraftMaster Door Division, Attn: Claims Department
680 Scattergood Dr. NW, Christiansburg, VA 24073

After receiving such notice, CMI must be given a reasonable opportunity to inspect and verify the claim. To expedite the claims process, please provide the following information:

- Description of door:
- Name and address of owner.
- Proof of sale.
- Detailed explanation of defect.

DISCLAIMER OF IMPLIED WARRANTIES AND LIMITATIONS OF REMEDIES

The limited warranty set forth above states the entire liability of CMI for any product defects. No person is authorized to make any representation or warranty on behalf of CMI except as expressly set forth above, and any such statement shall not be binding on CMI. Except as expressly set forth above, CMI makes no warranty of any kind, express or implied, including, without limitation, any implied warranty of merchantability or fitness for a particular purpose.

CMI shall have no liability, under this warranty or otherwise, for any incidental or consequential damages in connection with any sale of CMI doors.

The foregoing disclaimer of implied warranties shall not be applicable to sales subject to the Magnuson-Moss Warranty Act, in which case the duration of any implied warranties shall be the duration of the limited warranty or such shorter duration as provided under applicable state law. In addition, some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. These limited warranties give the claimant specific legal rights, and you may also have other rights which may vary from state to state.

TOLERANCES

- Width, height, and thickness dimensions: +/- 1/16".
- Squareness (as measured by difference of diagonals): <= 1/8".
- Maximum warp of 1/4", unless storage, handling or finishing can be shown to cause warp. The term 'warp' shall include bow, cup, and twist. Measuring the amount of warp present in a door shall be done by placing a straight edge, taut wire, or string on the suspected concave face of the door at any angle (i.e. horizontally, vertically, diagonally) with the door in its installed position. The measurement of bow, cup, and twist shall be made at the point of maximum distance between the bottom of the straight-edge, taut wire or string and the face of the door.
- Stile, rail, and core show-through (telegraphing) on flush faces shall not be considered a defect unless the faces of the door vary from a true plane in excess of 1/100" in any three inch span.

FINISHING OPTIONS FOR CRAFTMASTER STILE & RAIL INTERIOR DOORS

You may choose from a wide variety of stains or paints to finish CraftMaster stile and rail doors. Paint dealers have a broad selection of color chips on hand to demonstrate the look that can be achieved when finishing CraftMaster stile and rail interior doors. Apply either oil-based or latex resin-based paints over an oil-based primer (latex or water base primer may contribute to raised grain). Take care in following these finishing instructions. Be sure to evaluate the conditions your CraftMaster stile and rail door will endure, such as direct exposure to severe climates, before deciding on the specific finish to use. Finishes are not covered by CMI's warranty.

HANDLING, JOB FINISHING AND INSTALLATION INSTRUCTIONS FOR INTERIOR DOORS

Note that CMI's warranty excludes all damage or failure resulting from failure to strictly follow these instructions:

- All six sides of the door must be finished with suitable topcoat or sealer before final use.
- Deliver door(s) to building site after plaster or cement is dry. If doors are stored at job site for more than one week, all edges should be sealed.
- Handle with clean gloves and do not drag doors across one another or across other surfaces.
- Store doors flat on a level surface in a dry, well ventilated building. Cover to keep clean, but allow air circulation.
- Doors should not be subjected to excessive water, abnormal heat, extreme dryness, humid conditions or sudden changes therein. They should be conditioned to average prevailing relative humidity of the locality before hanging.
- The utility or structural strength of the door must not be impaired in the fitting of the door, the application of hardware, or cutting and altering the door for lights, louvers, panels, or any other special details.
- Two hinges may be used for hollow core doors weighing less than 50 pounds or 6'8" in height. Solid core doors 6'8" in height and all 7'0" doors require 3 hinges. All doors greater than 7'0" require 4 hinges. Field trimming of bifold and passage doors will void the warranty.
- Before finishing, remove handling marks or effects of exposure to moisture through a thorough, final sanding over all surfaces of the door using a fine grit sandpaper. Clean before applying sealer or finish.